

**MORTGAGE TRAINING AND DEVELOPMENT SPECIALIST****Solarity Credit Union**

\$714M Assets

Yakima, WA

Join a progressive organization and be a part of the innovation that is impacting how business is done in the industry. Solarity Credit Union (Solarity) has created a compelling new position and is seeking their first Mortgage Training and Development Specialist to join their dynamic team. You will become their systems expert, optimize the use of Solarity's mortgage origination platform, and support their commitment to becoming the digital credit union by actively contributing to the continuous growth of their strong mortgage portfolio.

Your experience will support new market development efforts through engaging with centers of influence, recruitment initiatives, and coaching and mentoring of the Mortgage Loan Officers, Digital Mortgage Loan Officers, and Business Development Officer team. Your technical expertise in mortgage applications will result in improvements to ensure increased member experience and back office efficiency. You will also serve as an ultimate role model and subject matter expert of Solarity's Core Values and of service and sales skills to the entire organization.

The right candidate will have the strategic vision and passion to design, develop, and deliver Solarity's new mortgage production staff development program from the ground up. You will utilize your strong communication and interpersonal skills to build and develop relationships with internal and external stakeholders. Your creativity and innovation will help guide the strategic growth of the mortgage division.

**PRIMARY DUTIES & RESPONSIBILITIES**

- Provide extraordinary service to internal and external customers, members, and stakeholders.
- Design, development, and delivery of Solarity's new mortgage production staff development program.
- Contribute to market expansion.
- Overcome obstacles to achieve market leading member effort score for mortgage origination through mortgage origination system enhancements, conversions, efficiencies, and general process improvement implementation.
- Build constructive and supportive relationships with peers, diverse teams, and work groups across the organization to achieve goals and promote a positive, productive, professional work environment.
- Up to 50% travel (local) to 8 locations to offer one-on-one training and group training.
- Report directly to the VP of Talent Development.

## **EDUCATION/EXPERIENCE**

- High School Diploma
- Extensive training in Mortgage Origination & Processing Systems and mortgage lending compliance
- 5+ years of progressive experience in mortgage production and processing in a financial institution.
- 2+ years of training experience

## **ABOUT DDJ MYERS, LTD.**

DDJ Myers is the executive search consultant for this organization. Our expertise is in supporting leadership teams in sustainable practices for high-performing organizations through succession planning, leadership development programs, executive coaching, board governance and renewal, and executive search. Please learn more about us at [www.ddjmyers.com](http://www.ddjmyers.com).

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